

Tinti

Kinder-Pflege-Bade-Spaß



FAQ

Can cracks between the tiles be discolored by the product?

Smooth surfaces can be rinsed off – Cracks between the tiles may be discolored under certain circumstances, and thus should not come into direct contact with the products.

Can hair be discolored by the product?

With proper use, discoloration of hair is not possible, i.e. painting soap should not be used near the hair. Any discoloration because of improper use is completely harmless and can be washed out within a few days when using normal shampoo.

What colors are used?

The natural colors used are plant- and flower-based. Our products only use safe and proven dyes that are approved for use in cosmetics.

What can I do if color gets, e.g. on a towel?

Because there are so many different textiles, a general statement concerning the removal of stains is not possible. Because of this, the color should not come into contact with any textiles.

How can I clean the tub?

Rinse the tub with clear water after use.

Are the bath water colors suitable for sensitive skin or in case of neurodermatitis?

We only received positive feedback until now.

Can the toy figure become porous?

The toy figure is made of natural latex only, a material that may change under influences such as sunlight and temperature changes. Because of this, the toy figure may become porous over time.

What is used for cleaning instead of soap?

The cleaning agents in washing foam, painting soap, foam soap, kneading soap and wet wipes are wash-active substances called tensides. In contrast to soap, their ph-values are in a skin-neutral range.

Is the crackling effect caused by any dangerous reaction?

The crackling effect is a purely physical process. The crackling effect is caused by releasing carbon dioxide (CO₂). The principle is similar to opening a mineral water bottle. The crackling effect is harmless.

Can the products be combined?

All Tinti products can be combined – they make for a different bath experience each day.

How is the confetti used?

Throw bath confetti into the bath water, create funny tattoos and then use them for soap.

Will the foam in a bubble bath also be colored?

According to the current state of knowledge, foam cannot be colored.

What age / what kind of teeth is the tooth foam suitable for?

Tooth foam was developed specially for baby teeth and can be used as soon as the first teeth have grown.

How much fluoride is there in the tooth foam?

At 500 ppm, the tooth foam has the optimum fluoride content for children's teeth.

Why is it important that Tinti products contain no preservatives?

To avoid any unnecessary strain being put on the children's teeth, all Tinti products are free of preservatives (according to applicable laws).

Are the wet wipes colored as well?

Colorful animal pictures are printed on the cloths.

How many different contents are there for the magic bath?

There are currently 47 different surprises to collect in the magic bath.

Can the products also be used by children younger than 8 years?

The products can be used from the age of one year under supervision. Because of the noise, crackling bath should not be used with children who are easily frightened



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How is kneading soap used properly?

The product is used like normal soap and kept near the sink when not in use.

Why does crackling lotion crackle?

A special combination of ingredients and a new pressurized air packaging made it possible to develop a formulation that crackles due to CFC-free pressurized gases

Is crackling lotion only for fun, or is it also a care product?

Panthenol and the high jojoba oil content give the crackling lotion skin-care and moisturizing features.

How is the magic towel used?

Remove foil and put cube into the water. After a while, a soft towel with a funny animal picture will develop.

Is there any danger when swallowing bath tablets or bath water?

There is no danger, because all materials used for them are harmless and tested according to the latest policies and laws. Furthermore, all ingredients are food-grade. A natural grapefruit bitter agent is added to cause children to spit out instead of swallowing. Where tablets are swallowed, one or two glasses of water or tea should be drunk afterwards.

Is there any danger when swallowing crackling bath or crackling bath water?

There is no danger, because all materials used for them are harmless and tested according to the latest policies and laws. Furthermore, all ingredients are food-grade.

Why is there more blue in the Tinti 9-piece big pack different than other colors?

Market surveys showed that blue is the most popular color. Because of this, there is more blue.

Can Tinti products cause allergies?

All ingredients used are tested according to the cosmetics ordinance and were assessed to be safe. Nevertheless, a possibility of allergic reactions remains, because even healthy and natural materials (e.g. fruit, nuts) can cause allergic reactions. Always read the list of ingredients carefully. Our materials guide can be found on www.naturfarben.de in German language.

Does Tinti color acrylic bath tubs?

Not that we know of.

Are these products manufactured according to any quality standards?

The are manufactured according to the recognized cosmetics GMP (Good Manufacturing Practice). Continuous quality controls are conducted during manufacture.

Are animal experiments conducted for the development of Tinti?

There are no animal experiments involved in the manufacture or development of the final products.

I am a trader. How can I become your customer?

Send us the registration of your business per fax, and the requested order documents will be sent to you immediately.

Warranty information

Tinti products offer best quality. Where there is any reason for complaints in spite of this, the complaint can be sent to Heidelberger Naturfarben GmbH & Co. KG. Any possible warranty claims will be processed directly and in an uncomplicated manner.

Your suggestions, ideas or product proposals

To further improve our product range and to meet our customers' wishes as well as possible, we are always happy to receive your suggestions, ideas and product proposals. You may send us an email through our contact form.

